

NASA SEWP VI ORDERING GUIDE

OneZero Solutions, LLC — SEWP VI Contract Holder (Categories B & C)



SEWP OVERVIEW

NASA SEWP VI – The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced “soup,” provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support – more than 50,000 orders a year.

FAIR OPPORTUNITY

FAR 16.505(b)(1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding \$10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO) and that the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP Quote Request Tool (QRT) will automatically include the Contract Holders within a selected Group or based on a suggested source.

ABOUT ONEZERO SOLUTIONS

OneZero Solutions, LLC is an 8(a), Service-Disabled Veteran-Owned Small Business (SDVOSB) and Small Disadvantaged Business (SDB) headquartered in Alexandria, Virginia. Founded in 2017, OneZero supports federal, state, and commercial clients with full-spectrum cyber and IT services, including Cybersecurity Operations, Full-Stack Software Development, Data Analytics, Enterprise IT, and Network Solutions.

Visit our website: www.onezerollc.com

OneZero Solutions, LLC

SEWP VI Category B & C Contract Holder

Category B: 80TECH26D1477

Category C: 80TECH26D0787

PoP: November 2026 – 2036

Main Office Address:

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SEWP VI Program Support

Order Issues and Post-Delivery Contacts

Marc Zigo

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(571) 289-0630

Colleen Young

OZ SEWP Deputy Program Manager
colleen.young@onezerollc.com
(443) 995-1403

SEWP Helpline

help@sewp.nasa.gov
(301) 286-1478

SEWP PMO Hours:
M-F, 7:30 AM – 6 PM (ET)
www.sewp.nasa.gov

WHAT'S IN SCOPE FOR SEWP VI?

SEWP is designed to provide a broad suite of Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services. Because technology evolves continually, SEWP's processes let Contract Holders add new commercial technology and IT services to their contracts daily, as requested by customers. SEWP's focus is on the full suite of technology offerings that simplify Government access and Industry offerings across the entire ITC/AV solutions and services landscape.

SEWP VI is composed of three scope categories. If you would like SEWP to determine whether your requirement is within scope of the SEWP VI contract, send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov for review and feedback.

CATEGORY A	CATEGORY B	CATEGORY C
ITC/AV Solutions Information Technology, Communications, and Audio-Visual solutions (products). <i>Not held by OneZero</i>	Enterprise-Wide ITC/AV Service Solutions Enterprise-wide IT, communications, and audio-visual service solutions. ✓ OneZero holds this category	Mission-Based ITC/AV Service Solutions Mission-based IT, communications, and audio-visual service solutions. ✓ OneZero holds this category

ORDERING PROCESS

The internal ordering process of each Agency varies. The process and accompanying forms for Purchase Requests (PR) and Delivery Orders (DO) issued against a SEWP contract are defined by the issuing Agency, not the NASA SEWP Program Management Office (PMO). Typically, an end-user determines a requirement and generates a Purchase Request (PR).

The PR, along with any necessary funding information, is sent to that Agency's procurement office, which results in the issuance of a DO. Any valid Federal Agency DO form, and the associated Delivery Order number, may be used. The NASA SEWP PMO does not issue DOs — these must be issued through the issuing Agency's procurement office. The SEWP PMO reviews, processes, and tracks issued DOs and forwards them to the Contract Holder(s).

Some Agencies have special requirements for issuing IT Delivery Orders. It is the issuing Agency's Contracting Officers' (COs/KOs) responsibility to be aware of any Agency-specific policies regarding issuing orders via an existing contract vehicle and Government-Wide Acquisition Contracts. There are no requirements under the SEWP Contracts for issuing Agencies to use other intermediary procurement offices, except as directed through their own internal policies.

If modifications are made to any order, those modifications must also route through the SEWP Program Management Office (PMO).

HOW TO OBTAIN A QUOTE

Federal customers may request a quote for services directly from OneZero's SEWP program support team. Contact information for our sales representatives is provided below.

Sales Contact: *SEWP Sales Team, OneZero Solutions, LLC*

Email: sewp@onezerollc.com

Phone: (202) 987-2580

TECHNICAL SUPPORT & TROUBLESHOOTING

For policy and procedural information regarding technical support, or to troubleshoot a problematic order, contact OneZero's post-delivery support staff below.

Support Contact: *OneZero Solutions Customer Support*

Email: sewp@onezerollc.com

Phone: (202) 987-2580